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Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a small business owner who chose a local provider (Cruzio) because they provide a good product at a fair price and I don't feel I'm overlooked like I did with a prior provider (AT&T)--who could only provide substandard DSL performance because of where we are located--even though we are in the heart of town (Santa Cruz, CA). AT&T had no reason to improve their services although Cruzio has done several upgrades and their performance has improved each time.

I need the performance of broadband, and I need it not to be crippled by my provider due to their own reasons. Unlike other friends who have a limited choice of providers, I need it not to slow to a crawl the moment everyone gets home from work or school and hops on to start streaming or surfing the net.

I also ended up dropping AT&T phone service and moving to only mobile lines for both work and home due to the increasing prices.

We need to have choices and to have that, the providers need to have competition and a reason to improve.

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